MHHS Migration and Cutover Advisory Group (MCAG) Headline Report

Issue date: 27/11/2025

Meeting number	**MCAG 019**	Venue	**Virtual – MS Teams**
Date and time	**27 November 2025 1400-1600**	Classification	**Public**

Actions: No new actions

Area	Action Ref	Action	Owner	Due Date	Update
ELS Phase 2 Entry	MCAG 19-01	Programme to discuss the issue with the DIP Manager, who will take it forward through TOG in the first instance, and TORWG where relevant.	Programme Elexon (DIP Manager)	28/11/25	NEW

Decisions

Area	Decision Ref	Description	Rationale
Headline Report and Actions	MCAG-DEC48	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 13 October 2025.	The Programme invited objections to the approval of the document, to which none were received.
ELS Phase 2 Entry	MCAG-DEC49	The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the entry into ELS Phase 2.	Statements of confidence were provided by each of the service area owners, and there were no objections from MCAG members.

Key Discussion Items

Area	Discussion
Headline Report and Actions	**DECISION:** The Chair, acting with delegated authority of the MHHS Senior Responsible Owner (SRO), approved the headline report of the previous meeting on 13 October 2025 **(MCAG-DEC48 - recording timestamp 00:07:20).**
ELS Phase 2 Entry	The Programme outlined the ELS Phase 1 performance against the "happy path" targets and presented the summary of ELS reporting. ELS Phase 1 migration targets were confirmed as met, including the minimum number of MPANs migrated and the successful peak-of-peaks test. However, concerns were noted relating to Elexon's Service Management performance, which remained Red due to six missed SLAs. Elexon confirmed that the issues did not impact the Phase 1 exit decision and provided statements of confidence from each service area owner; this was reconfirmed verbally during the call. The Programme noted that the key areas of concern relate to Service Management and Settlement but reiterated that these issues should not prevent entry into ELS Phase 2, although they require increased transparency. Programme has requested more detailed weekly reporting via TORWG, including materiality assessments, timestamps of first detection, and resolution timelines. The DIP Manager raised an issue regarding DIP participant behaviour. Approximately 26,000 malformed status messages had been detected, attributed to incorrect behaviour by certain DIP participants. The DIP Manager had attempted to raise this with impacted participants but had not yet received adequate engagement. The meeting chair advised that the issue is highly detailed and most appropriate for resolution via the TOG and TORWG channels. **ACTION**: An action was raised for the Programme to discuss the issue with the DIP Manager and ensure it is taken forward through TOG in the first instance, and TORWG where relevant. The RECCo Rep requested that the update clearly state which PPs are impacted (**ACTION MCAG19-01 – recording timestamp 00:19:55**). The IPA echoed the view of the Programme, noting the risks but supporting the move to Phase 2. The IPA also included some recommendations and good practices, as per meeting slides. Programme asked if MCAG members have any objections to the entry into Phase 2 of ELS. The iDNO rep did not object but noted the areas of concerns, particularly settlement issues, with migration volumes due to increase in Phase 2 but acknowledged the Programmes guidance and rationale. The Programme confirmed that Phase 2 remains part of ELS and does not reduce the level of monitoring or support. Programme also reiterated that it retains the ability to slow or pause migration should issues increase. **DECISION**: Entry into ELS Phase 2 was approved**,** with no objections raised by MCAG members. Approval was granted by the Chair under SRO delegated authority. (**MCAG DEC49 – recording Timestamp 00:34:40**).
IRG Update	The Programme provided an overview of the recent Issue Resolution Group meetings (IRG). The IRG was invoked as part of the M11 work-off plan following the Elexon ISD and Service Management issues that preceded M11. The IRG confirmed it was satisfied with the Elexon actions taken and agreed to progress residual actions through TORWG. More detail can be found in the meeting slides.

	The DNO rep asked whether the planned change to the next ISD publication date, currently scheduled for 22 December 2025, would move to January rather than be brought forward. The Programme confirmed that Elexon had indicated this at TORWG, although no firm date has been shared yet as Elexon are still assessing the options/dates.
Summary of Migration Execution	Programme provided an update on Migration execution, as per meeting slides.
Summary of Core Migration Dependencies	Programme provided an update on core Migration dependencies with their RAG status, as per meeting slides.
Migration Exclusion List	Programme provided an update on the Migration exclusion list which following review has been consolidated into two categories, the Exclusion List and Remediation List. Programme also presented the proposed approach for managing the associated risks to M15. The RECCo rep added two comments: • Highlighting that certain meter type issues now require BSC rather than REC changes (following a REC Issues Group meeting). • Querying how suppliers can obtain CSS Registration IDs for some MPANs Programme advised the list is dynamic and will continue to evolve and agreed to discuss the CSS Registration IDs issue offline.
MWG update	Programme provided a summary of the most recent MWG meeting, including shifting focus post-M11 and outstanding items, as per meeting slides.
Summary and Next Steps	The secretariat summarised the decisions and actions of the meeting.

Date of next MCAG: 18 December 2025

Attendees

Chair

Justin Andrews	Chair	Joe Grisley	MCC Delivery Project Manager
		Matthew Breen	Transition Lead
Industry Representatives		Fola Oki	Transition Analyst
Andrew Green (replacing Gareth Evans)	I&C Supplier Representative	Philip McCann	PMO Governance Secretariat
David Yeoman	DNO Representative		
Jonny Moore	RECCo Representative	**Other Members/Attendees**	
Robert Golding/Jess Davis (part)	DIP Manager	Jenny Boothe	Ofgem
Lijo Louis	Medium Supplier Representative	Sinead Quinn	Ofgem
Andrew Dudkowsky	NESO Representative	Andy MacFaul	Ofgem
Graham Wood	Large Supplier Representative	Reece Harris	IPA
Morven Hunter	iDNO Representative	Joseph Ashworth	IPA
Derek Weaving (replacing Michael Ceney)	Elexon Representative (as BSC/BSCCo Manager)	Paul Daniels	Avanade
		Jess Davis	Elexon
MHHS IM Members			
		Apologies	
Keith Clark	LDP Programme Manager	Sean Doughty	Elexon Representative (as central systems provider)
Smitha Pichrikat	Programme Manager	Mark Treanor	Small Supplier Representative
John Wiggins	Programme Industry SME	Michael Ceney	Elexon Representative (as BSC/BSCCo Manager)
Paul Pettitt	Design Management Lead	Claire Ellington	DCC Representative

Stuart Scott	Industry SME	Simon Harrison	Supplier Agent Representative (Independent Supplier Agent)
Warren Fulton	Migration Lead		
Ian Smith	SRO Migration Team		
Nicola Farley	MCC Lead		